No of loans: 964
No of Group Codes Created: 39

### Submission Process
- **Process Name:** Submission Process
- **Process KPI:** Submission Time, First Time Yield (FTY)
- **Average Submission Time (in days):** 3.14
- **Standard Deviation (in days):** 3.87
- **SLA:** 4 Days
- **Process Definition:** Time elapsed for updating of new borrower details into Rang De website

### Profile Data Accuracy (FTY)
- **Accurate Profiles:** 62%
- **Inaccurate Profiles:** 38%

### Process Control Chart

#### Editing Process
- **Process Name:** Editing Process
- **Process KPI:** Editing Time
- **Average Editing Time:** 0.97
- **Std.Dev:** 0.60
- **SLA:** 1 Day
- **Process Definition:** Time Elapsed between sending data to editor and receipt of edited story

### SLA Adherence
- **SLA Adherence:**
  - **% Cases on time:** 99%
  - **% Cases delayed:** 1%

### Process Control Chart

#### Disbursal Process
**Fund Raising Process**

- **Process Name**: Fund Raising Process for a Group Code
- **Process KPI**: Fund Raising Time
- **Average Raising Time (in days)**: 46
- **Standard Deviation (in days)**: 12.27
- **SLA**: 40
- **Process Definition**: Time Taken to Raise Funds for a particular Group

**SLA Adherence**

- 32% on time
- 68% not on time

**Average Vs SLA**

- **SLA**: 40
- **Average Time Taken to Raise Funds**: 46

**Process Control Chart**

**Fund Transfer Process**

- **Process Name**: Fund Transfer Process for a Group Code
- **Process KPI**: Fund Transfer Time
- **Average Transfer Time (in days)**: 43.4
- **Standard Deviation (in days)**: 5.80
- **SLA**: 41
- **Process Definition**: Time Taken to Transfer Funds of a particular Group to Field Partner

**SLA Adherence**

- 40% on time
- 60% not on time

**Average Vs SLA**

- **SLA**: 41
- **Average Time Taken to Transfer Funds**: 43.4

**Process Control Chart**
<table>
<thead>
<tr>
<th>Process Explanation</th>
<th>Legend</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disbursal Process</td>
<td>SLA, Service Level Agreement</td>
</tr>
<tr>
<td>Once the loan amount is raised the funds are then transferred to the field partner.</td>
<td>St.Dev, Standard Deviation</td>
</tr>
<tr>
<td>The process of distributing the loan amount by the field partner is called the</td>
<td>FP, Field Partner</td>
</tr>
<tr>
<td>disbursal process</td>
<td>KPI, Key Performance Indicator</td>
</tr>
<tr>
<td>Redemption Process</td>
<td></td>
</tr>
<tr>
<td>When an investor wants to withdraw his investment from Rang DE, he/she sends a</td>
<td></td>
</tr>
<tr>
<td>request which is then processed and amount transferred into their account</td>
<td></td>
</tr>
<tr>
<td>Submission Process</td>
<td></td>
</tr>
<tr>
<td>Submission Process involves the transfer/ updating of borrower details onto the</td>
<td></td>
</tr>
<tr>
<td>Rang De Dot Net website from the borrower application form</td>
<td></td>
</tr>
<tr>
<td>Editing Process</td>
<td></td>
</tr>
<tr>
<td>Involves conversion of new borrower data into presentable format. Performed</td>
<td></td>
</tr>
<tr>
<td>mainly by freelancers</td>
<td></td>
</tr>
<tr>
<td>Publishing Process</td>
<td></td>
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<tr>
<td>Once the Profiles are submitted by the editors, the team screen and publish them on</td>
<td></td>
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<tr>
<td>the website. This process is called as Publishing process</td>
<td></td>
</tr>
<tr>
<td>Fund Raising Process</td>
<td></td>
</tr>
<tr>
<td>Once the profiles are published on the website, it remains there for 30 days for</td>
<td></td>
</tr>
<tr>
<td>raising the funds online. This process is called as Fund raising process</td>
<td></td>
</tr>
<tr>
<td>Fund Transfer Process</td>
<td></td>
</tr>
<tr>
<td>Once the funds are raised for all the profiles of a group, the Funds are transferred to the Impact partners. This process is called as Fund Transfer Process</td>
<td></td>
</tr>
</tbody>
</table>